How to install the FortiClient VPN on iOS

Inhaltsverzeichnis

Installation

Install the FortiClient via Apple App-Store but be careful because there are two different versions of FortiClient. One version requires a licence the other is the free version with limited functions which we are using in this manual:

https://apps.apple.com/us/app/forticlient-vpn/id1475674905

When starting the app you can "Allow" Notifications and are shown the privacy policy highlights.
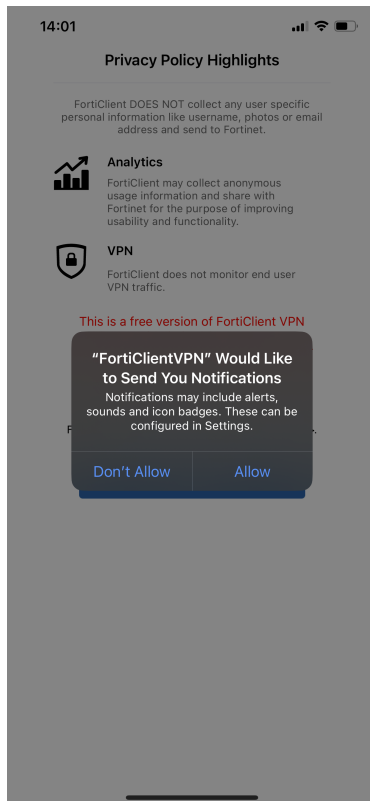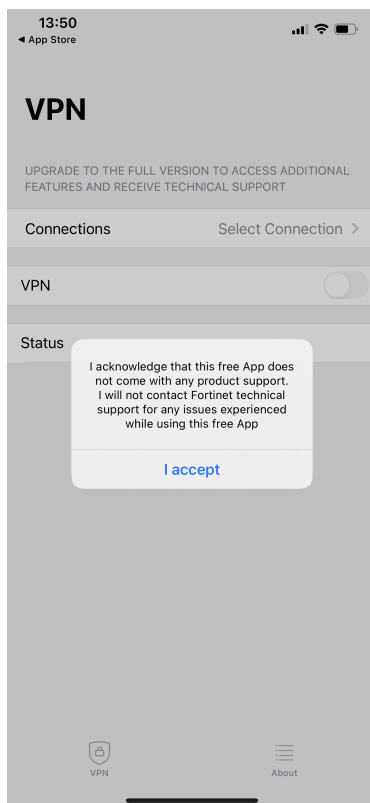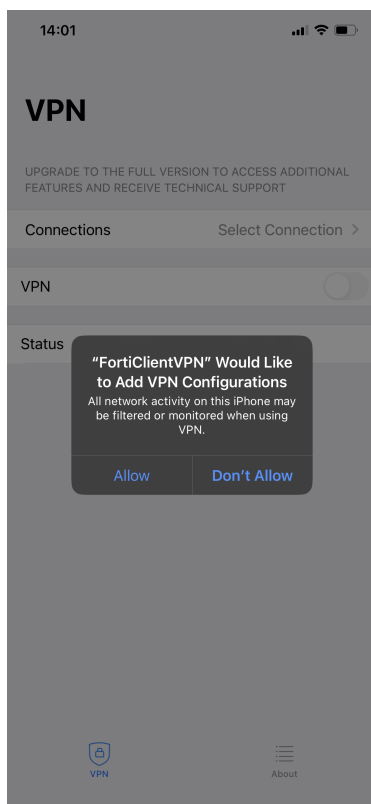

Click on "I accept"
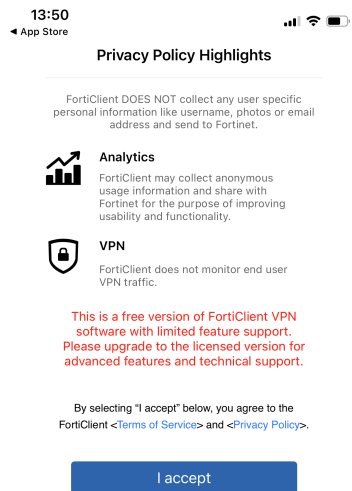
You are shown an information stating there is no (technical) support from Fortinet. If you need support ask our Service Desk Staff 🙂
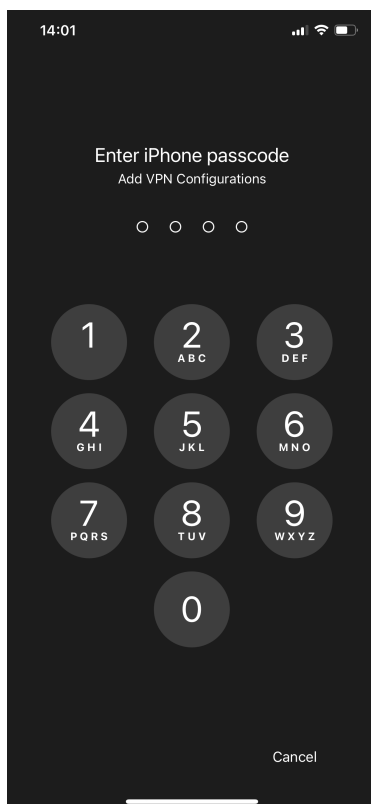
Click on "I accept"

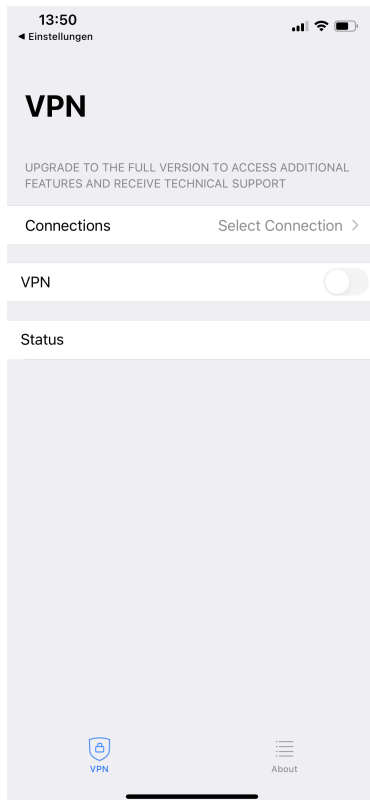FortiClient needs permissions to add VPN Configurations. Click on "Allow".

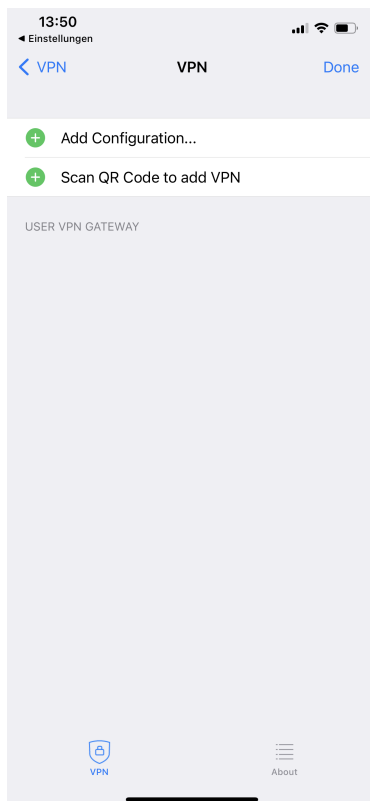And enter your iPhone/iPad passcode:

Configuration

Click on "Select Connection"

and "Add Configuration"

The configuration for our standard VPN connection should look something like this:

| Option	Value	Description
Name	pub-all	Can be freely selected
Host	https://vpngate.frankfurt-university.de/pub-all	Gateway address. The "Realm" (VPN tunnel name) follows the slash / In most cases the realm is pub-all but it may differ when using a different tunnel.
Port	443	The port may also be customized but in this case just leave it at 443 (default).
SSO	disabled	Can be ignored (default).
User		Your CIT-Account
Use Certificate	disabled	Certificate used for authentication. In this case no certificate is used (default)

Click on "Save" to save the configuration. Subsequently the connection can be established.

Go go back to the startpage and tap on the "VPN" switch
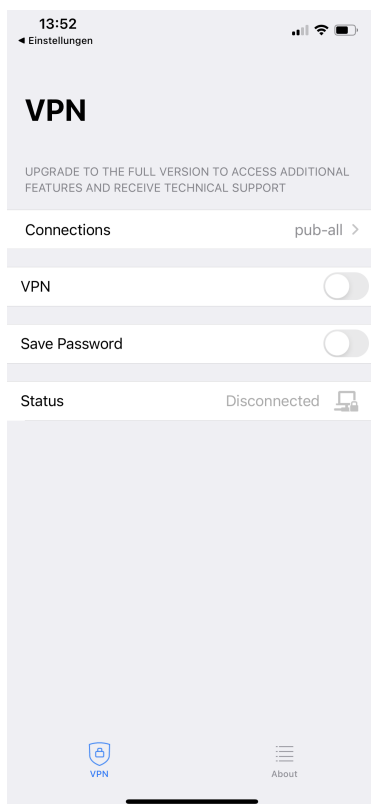
and enter the login information for your CIT-Account
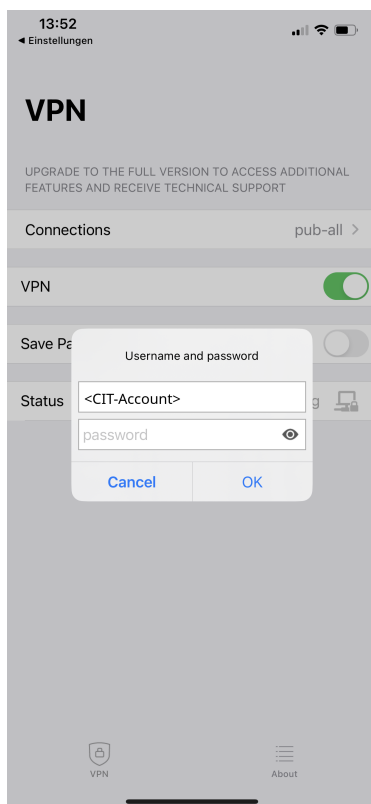
When successfully connected you will be shown something like this:

VPN

UPGRADE TO THE FULL VERSION TO ACCESS ADDITIONAL FEATURES AND RECEIVE TECHNICAL SUPPORT

Connections	pub-all >

VPN	

Status	Connected
IP	10.150. XX.XX
Username	<CIT-Account>
Duration	00:00:03
Sent	2310
Received	5552

VPN

About